Report a Concern

This form can be completed online at https://cityofbelnor.fillout.com/bnroc

The City of Bel-Nor welcomes questions, comments, concerns, and complaints from residents, property owners, businesses, visitors, employees, and other members of the community.

You may submit this form anonymously. Providing your name or contact information is optional unless you would like the City to contact you for additional information or provide a response.

Please provide as much specific information as possible, including relevant dates, locations, individuals involved, and any supporting photographs or documents. Detailed information helps the City review and appropriately route your submission.

1. WHAT IS YOUR SUBMISSION ABOUT?

Select the category that best describes your submission.

- ☐ City administration or general operations
- ☐ Mayor or Board of Aldermen
- ☐ City meetings, policies, or decisions
- ☐ City staff or employee conduct
- ☐ Code enforcement
- ☐ Building permits or inspections
- ☐ Rental occupancy or vacant property matters
- ☐ Public works (streets, sidewalks, or trees)
- ☐ City Hall or other City property
- ☐ Police or public safety
- ☐ Municipal court
- ☐ Trash or recycling services
- ☐ City communications, website, or public records
- ☐ Strategic planning or community development
- ☐ Financial concern (misuse of funds, fraud, or wrongdoing)
- ☐ Accessibility or accommodation concern
- ☐ Other or unsure

2. WHO OR WHAT IS THIS CONCERN RELATED TO?

Identify the department, City official, employee, contractor, property, service, meeting, decision, or other subject involved, if known.

3. WHERE DID THIS OCCUR?

Provide the address, street, intersection, City facility, property, or other location related to your submission, if applicable.

4. PLEASE DESCRIBE YOUR QUESTION, COMMENT, CONCERN, OR COMPLAINT.

Explain what occurred or what you would like the City to know. Include relevant dates, approximate times, individuals involved, prior communications, and any action you believe the City should consider. Please do not include Social Security numbers, financial account information, medical records, passwords, security codes, or other sensitive personal information.

5. HAVE YOU PREVIOUSLY REPORTED OR DISCUSSED THIS MATTER WITH THE CITY?

If yes, please describe when, with whom, and the response received.

6. SUPPORTING FILES - Include any documentation with this form.

- You may submit this form anonymously. However, an anonymous submission may limit the City's ability to investigate the matter, request additional information, provide updates, or respond directly to you.
- Submitting this form does not guarantee that the City will take a particular action or resolve the matter in the manner requested. The City will review the information provided and route it to the appropriate City official, department, agency, contractor, legal counsel, or law enforcement agency when necessary.
- Information submitted to the City may constitute a public record under Missouri law and may be subject to disclosure unless the record or specific information is protected or permitted to be closed by law. The City cannot guarantee confidentiality merely because a submission is marked confidential or is submitted anonymously.
- This form is not monitored continuously and should not be used to report an emergency, an immediate threat to health or safety, or a crime requiring an immediate police response. For emergencies, call 911. For non-emergency police assistance, contact the City's police service provider directly.
- This form is not a substitute for filing a formal appeal, public-records request, claim, employee grievance, police report, court filing, permit application, response to a code-enforcement notice, or another process that may have a specific legal deadline or procedural requirement.
- Please do not knowingly submit false, misleading, threatening, discriminatory, harassing, or unlawful information.

Report a Concern

Have Something to Share?

The City of Bel-Nor wants to hear from you.

Use the City's Report a Concern form to submit questions, comments, concerns, complaints, suggestions, or other feedback about City services, operations, properties, programs, or community issues.

You may submit the form anonymously, or provide your contact information if you would like a response or follow-up from the City.

You Can Use the Form To:

- Ask a question
- Report a concern or ongoing issue
- Share a complaint or suggestion
- Provide feedback about City services or operations
- Upload photos, documents, or other supporting information

Scan the QR Code to Submit

Please provide as much detail as possible so your submission can be routed to the appropriate person for review.

This form is not monitored continuously and should not be used for emergencies. Call 911 for immediate police, fire, or medical assistance.

This form can be completed online at:

https://cityofbelnor.fillout.com/bnroc

Or scan the QR code below.